

Pitch 9 Climbing Ltd

**Boulder Brighton
Unit 7b&c Victoria Road Trading Estate**

Risk Assessment Coronavirus (Communicable Disease) Section

Carried Out By: Tom Bauer, Director

Date: 05/04/2021

Opening Notes

This risk assessment is a summary of discussion and assessment taken over the whole period of the Coronavirus pandemic including some closed and some restricted opening periods. While Boulder Brighton was closed the directors considered all appropriate measures to reopen the business. PHE guidance then considered by the industry trade body the ABC changed over that period and this reflects only the final position for reopening amended with the changing advice.

References

ABC Reopening Guidelines

https://www.abcwalls.co.uk/wp-content/uploads/Climbing-Centres-Covid-19-Reopening-Guide_07b-Public.pdf

Government guidance on reopening gym and leisure facilities

<https://www.gov.uk/guidance/working-safely-during-coronavirus-covid-19/providers-of-grassroots-sport-and-gym-leisure-facilities>

On Legionella: Health and Safety Executive guidance

<https://www.hse.gov.uk/news/legionella-risks-during-coronavirus-outbreak.htm>

Public Health England guidance

https://www.brighton-hove.gov.uk/sites/brighton-hove.gov.uk/files/FWE_COVID19_Legionella_Leaflet_May2020.pdf

CIEH guidance

<https://www.brighton-hove.gov.uk/sites/brighton-hove.gov.uk/files/CIEH%20legionella-guidance-covid-19.pdf>

Government Coronavirus Regulations announced 22/09/2020

<https://www.gov.uk/government/news/coronavirus-covid-19-what-has-changed-22-september>

Government Coronavirus Regulations announced 05/04/2021

Reference Number:	CD2021				
Area Assessed:	All	Assessors Name:	Tom Bauer	Date of Assessment	05/04/2021
Activity Assessed:	All Hazards	Position:	Director Responsible for Health and Safety	Date of Re-assessment	01/04/2022

No.	Hazard	Persons at Risk	Control Measures	Action, see Action Plan
1	CV19, General proximity between people in the building, higher risk from new or younger climbers	All	Types of users are controlled through the booking system. Numbers of families, young people and new users is carefully controlled. Family sessions are spread and limited to 4 participants to avoid large groups and the greater interactions required with families. New users are limited to our “First Time Climb” sessions unless they are experienced climbers or with an experienced climber. This will reduce the need for interactions between people and between staff and customers. Continual review of numbers by the Directors and consequent adjustments to the booking system will take place.	
2	CV19, General proximity between people in the building, maximum capacity	All	<i>High Risk: Max Capacity set through booking system and reviewed regularly</i> Use the current industry guidance for capacity. This is 75 for BB. The cap in the booking system has been set well below this (50) which will allow for some booking errors and staff climbing to still be well below the industry cap. This will be assessed and increased if safe though never exceeding the max cap of 75. When restrictions are lifted on social distancing nationally we will review again.	
3	CV19, General proximity between people in the building, mask use	All	<i>High Risk: Climbers encouraged to use masks while in the building</i> Users encouraged on the website and by staff example to wear masks to climb. Use of masks at climbing walls is not mandatory according to advice from ABC and government. Posters and social media messaging all encourage the use of masks. Free disposable masks given to customers at reception for their use. Sale of re-usable cotton masks is encouraged at the front desk.	
4	CV19, General proximity between people in the building	Customers	<i>High Risk: Signage from ABC used</i> Use of posters and material from the ABC around the centre to reinforce the need for social distancing, hand washing, etc’.	

5	CV19, Proximity in reception on arrival	Customers	Pre-booking of slots with fixed numbers of people booking for sessions at spread starting times. Maximum of 13 individuals arriving at once and booking slots 30 minutes apart so we get a steady flow and no bunching. We had this set at 15 minutes apart but this proved to actually cause a constant flow and there was no risk of large queues at reception so we have moved to 30minute gaps. Unusual groups such as families or instructed sessions are on the 15 minutes so that they are spread out from the other customers.	
6	CV19, Proximity in reception on arrival	Customers	Use of floor markings and barriers to create a queueing system with 2m spacing clearly marked out	
7	CV19, Proximity in reception	Customers	Use of middle double doors as an exit to create a 'one-way system' for entry and exit	
8	CV19, Proximity in café seating area	Customers	Relevant only once indoor hospitality is reopened in phase 3 of the gov't reopening plan. While closed all seats are removed. Reducing seating space to 5 usable seating areas. These are 1.5m apart so extra mitigation measures are to have seating set up back-to-back, and increased ventilation by opening café windows and double doors where possible.	
9	CV19, Proximity at reception	Staff	Customers can pass the bacteria through interaction with staff at reception. We have installed sneeze screens at the service stations at reception. These completely cover the area so the staff are well protected. Staff will be asked to wear a mask throughout their shifts.	
10	CV19, Transfer through proximity, individuals showing symptoms	All	Any customers or staff arriving with symptoms should be sent home immediately. Staff training and duty managers meeting reinforce this. Remind staff of isolation rules by general staff message	
11	CV19 Transfer through proximity of staff in working areas	Staff	Limit of 2 people working at desks in the office with one further person able to come and go to get stock	
12	CV19, Transfer by surface contact	All	Use of posters and material from the ABC around the centre to reinforce the need to wash hands and/or sanitise regularly	
13	CV19, Transfer by surface contact throughout building	All	We have installed a hand washing sink in the main climbing area. Hand sanitiser stations at the front door, exit door, entry to climbing area and one in the central section on both sides of the centre.	

14	CV19, Transfer by surface contact throughout building	All	Cleaning procedure to be followed on a rolling basis throughout the day to wipe down frequent touch points in the building such as door handles, surfaces, etc'. See the document " Regular On-Shift Cleaning Schedule Procedure "	
15	CV19, Transfer by surface contact throughout building	All	Cleaning procedure specifically allocated 2hrs in the rota of dedicated staff time. See the document " Daily Cleaning Schedule Procedure "	
16	CV19, Transfer by surface contact with staff uniform	Staff	An apron is provided for use when doing cleaning, this is washed in the weekly laundry	
17	CV19, Transfer by surface contact, canned drinks sales	All	Door to drinks fridge cleaned regularly as part of the regular on shift cleaning schedule	
18	CV19, Transfer by surface contact, use of shared training equipment	All	All shared training equipment: bands, weights, stretching mats, etc removed for now. Cloths and surface spray available for customer use by pull-up bar.	
19	CV19 Transfer following a confirmed case at BB	All	Government guidance suggests that PHE will contact us in the event that there are 2 or more cases at the centre. In this situation we will follow their instructions which could include closing for a fixed period according to PHE guidelines. We would then engage our cleaning company to do a deep clean throughout.	
20	CV19 Transfer through service point for drinks and food	All	Addition of sugar/milk/etc to drinks bought at reception is done by staff, not customers. Customer-supplied reusable coffee cups allowed but staff asked to wash hands after handling. This reduces shared items and food products	
21	CV19 Transfer during the ordering and service of food and drink	All	Relevant only once indoor hospitality is reopened in phase 3 of the gov't reopening plan. While closed all seats are removed. System for ordering at reception only when there is a spare seat in the café to have the food and drink at	
22	CV19 Transfer during route setting from holds and dust from them	Staff	Staff Route Setters asked to wear masks	
23	CV19 Transfer during route stripping and cleaning from holds and dust from them	Staff	Holds taken down and either acid dipped before washing or held for 72hrs before cleaning to reduce the risk for staff pressure washing. PPE worn for cleaning.	
24	CV19 Transfer during a first aid incident	Staff	PPE is available (gloves, mask, glasses and apron) with the first aid kit.	
25	CV19 Transfer in the kids cave	All	Closed off.	

26	Legionella Disease	All	The full shutdown of the building raised the risk of Legionella. Water systems were still used weekly in regular cleaning. There is one stored hot water tank (Downstairs Disabled Loo feeding the 3 downstairs toilets) and this was turned off at the start of the closedown period. Flushed this through and heated above 60 degrees before bringing it back into use. The only other stored water is in the main cold water tank and this is below 20 degrees.	
27	CV19 Transfer due to proximity in upstairs space	Customers	Brought into use only with the number of users fixed at maximum 7 and a one way system in place for getting in and out	
28	CV19 Transfer during shop operation	Customers	During shoe sales involving staff interaction the customer is asked to wear a mask and disinfect or wash hands. No trying on of the clothing products in the shop, returns go through the shop manager and are quarantined for 72 hours	
29	CV19 Transfer due to proximity and shouting caused by loud music	All	Sound system volume levels to be reduced to avoid customers and staff needing to shout at each other to be heard. These volume levels marked on the amps.	
30	CV19 Transfer via water fountain	Customers	Water fountain removed and replaced with additional hand washing sink.	

Reference Number:	CD2020 – Instruction and groups				
Area Assessed:	All	Assessors Name:	Tom Bauer	Date of Assessment	23/09/2020
Activity Assessed:	All Hazards	Position:	Director Responsible for Health and Safety	Date of Re-assessment	01/01/2021

No.	Hazard	Persons at Risk	Control Measures	Action, see Action Plan
1	CV19, General proximity between people in the building	All	<i>High Risk: Limited group size for instruction</i> Instruction has a minimum space requirement to run a group with appropriate social distancing in place. In the context of an open climbing centre with the public also using the space that group size will be limited to 4. When starting and ending the session in the upstairs room that stays within the capacity limit of 7 and allows for other people to be passing through without coming too close. Downstairs it is possible to have the instructor and three others waiting while one participant climbs and still maintain appropriate social distancing.	None
2	CV19, Transfer risk from communication with the group	All	The instructor will be asked to wear a mask and any adult participants on an instructed session will also be asked to wear a mask.	None
3	CV19, Additional instructor guidance	All	Please see the additional guidance given to instructors on taking small instructed sessions.	None
4	CV19, Transfer risk from group sessions	All	Where a group of more than 6 is allowed due to being in school “bubble” or similar as an organised group we can allow up to 10 participants. Their arrival will be managed and participant lists given in advance. The group must not have more than 4 individuals requiring instruction and they will be asked to wear masks.	

Appendix 1: Sketch view of the centre showing 2m distance circles around different occupancies.

36 Climbers outline sketch



60 Climbers outline sketch

